



CLEAR PATH LEARNING SESSION: INTRODUCTION TO THE WSIB AND CLAIMS MANAGEMENT

Features	Benefits
Interactive and participative workshop	<ul style="list-style-type: none">• Holds your attention and results in higher retention• Opportunities to learn from each other's experiences
Instructor with extensive WSIB claims management experience	<ul style="list-style-type: none">• Your questions answered confidently, based on real world examples
Presentation binder	<ul style="list-style-type: none">• Provides tool to refer to back on the job

Workshop Intent:

In this workshop, participants will acquire an introductory understanding of the Workplace Safety and Insurance Board (WSIB) and claims management process. They will also gain valuable insights into how to reduce their WSIB claim costs.

Instructor(s):

Anna Aceto-Guerin, a certified HR professional with 20 years of claims management experience.

Intended Audience:

Claims managers, HR professionals, business owners, finance/controllers

Prerequisite(s):

None (Many participants follow up this course with Clear Path's Demystifying the WSIB's NEER Program)

Learning Outcomes:

After completing this workshop a participant will be able to:

- Apply strategies for reducing WSIB claim costs to their own workplace, including how to request SIEF cost relief and object to a questionable claim/WSIB decision
- Understand how the length of time an injured employee is off work directly impacts costs
- Define relevant concepts such as loss of earnings (LOE) benefits, NEL pension, SIEF cost relief, objections, return-to-work, modified duties, permanent impairment, NEER premiums
- Understand recent changes at the WSIB, including 4 year NEER window, work reintegration (WR) program, clearances and the new service delivery model
- Know best practices on what to do immediately when facing an employee injury situation and how to communicate with medical professionals

To register: Visit www.clearpathemployer.com/training or call (519) 624-0800

Benefits of the Training:

Some of the benefits of this training include:

- Improved knowledge and skills
- Increased confidence and capability for managing your WSIB statements and making RTW decisions that will benefit your organization

Format/Duration: Approximately 2.5 hours, plus time for individual questions

Workshop Content/Topic Outline:

- What is the WSIB and how are employer premiums determined?
- Benefits and challenges of WSIB registration for employers
- Update on recent changes at the WSIB (4 year window, WR program, clearances, new service delivery model)
- Review of claim types, including healthcare only, loss of earnings (LOE), permanent impairment (PI), critical injury
- Overview of compensation options, including healthcare benefits, LOE benefits, work reintegration (WR) program, NEL pension
- Strategies for getting injured employees back to work in a timely manner
- What is SIEF cost relief and how to acquire it
- Objections and the appeal process
- How to utilize medical professionals in the RTW process

Workshop/Facilitator Evaluation:

Participants will be asked to complete a short evaluation form at the end of the workshop to provide their feedback on the session and the facilitator. This feedback is used to ensure client satisfaction and to continually monitor and improve the quality of the training program.

Comments from previous attendees:

"Your Intro to WSIB was full of great information that I was able to share with the rest of the HR department. I enjoyed your presentation and found the information you provided quite beneficial. I look forward to future training sessions with your company."

Accucam Machining, Cambridge, ON

"Anna provides clear, concise information, is passionate about her topics and I would recommend Anna's presentations to anyone."

ATS Automation Tooling Systems, Cambridge, ON

"Clear Path conveyed some important messages to our employees and supervisors about the importance of Return-to-Work, not only for our company (\$) but for all parties, including the injured worker. I think everyone got something out of it. Thanks so much for your assistance!"

The Seegmiller Group, Kitchener, ON

Next Step: Visit www.clearpathemployer.com/training or call (519) 624-0800 to register