

WSIB Claims Management					
Name:	Time:	Date:	Location:	Investment:	If registered two weeks in advance
<b>New</b> <b>Managing Difficult Claims:</b> <i>Advanced strategies on managing complex claims, "repeat offender" claims, and mental health claims.</i>	9:00am-12pm	Wed Mar 28	Cambridge Chamber of Commerce	\$149 + HST	\$125 + HST
<b>New</b> <b>Preparing for a WSIB Appeal:</b> <i>Practical tips on how the WSIB Appeal process works and how to best represent your company's interests.</i>	1:00pm-3:00pm	Wed Mar 28	Cambridge Chamber of Commerce	\$149 + HST	\$125 + HST
<b>Demystifying the WSIB's NEER Program</b>  <div style="background-color: yellow; padding: 2px;">Our most popular learning sessions (register early to avoid disappointment)</div> <u>Morning:</u> Intro. to the NEER program, the WSIB, RTW, and SIEF for Beginners. Perfect for those new to Claims Management or those wanting a refresh.  <u>Afternoon:</u> Advanced NEER Calculations & Case Studies Gain a deeper understanding of NEER, learn how RTW decisions impact claim costs and how to forecast NEER costs	Morning: 9:00am-12pm  Afternoon: 12:30pm - 3:00pm	Tues Feb 28	Guelph Holiday Inn	Full Day: \$299 + HST (Includes Lunch)  1/2 Day: (Morning or Afternoon) \$149 + HST	Full Day: \$249 + HST (Includes Lunch)  1/2 Day (Morning or Afternoon) \$125 + HST
		Thurs Mar 1	Cambridge Chamber of Commerce		
		Tues Mar 6	Mississauga Holiday Inn		
		Thurs Mar 8	Kitchener Holiday Inn		
		Thurs May 29	Guelph Holiday Inn		
		Thurs May 31	Mississauga Holiday Inn		
		Tues Jun 5	Cambridge Chamber of Commerce		
		Thurs Jun 7	Waterloo Inn		

Legislation Impacting your Business (AODA, Bill 168)					
Name:	Time:	Date:	Location:	Investment:	If registered two weeks in advance
<b>Introduction to AODA (Accessibility for Ontarians with Disabilities Act) Customer Service Standard</b> <i>Understand what steps you must take in order to comply</i>	9:00am-12pm	Wed Jan 25	Cambridge Chamber of Commerce	\$125 + HST	\$99 + HST
<b>How to Perform a Bill 168 Risk Assessment</b> <i>Learn about Bill 168 and get tips on how to prevent workplace violence &amp; harassment.</i>	9:00am-12pm	Thurs Jun 14	Cambridge Chamber of Commerce	\$175 + HST	\$149 + HST
				Includes Risk Assessment Tool	

HR Series					
Name:	Time:	Date:	Location:	Investment:	If registered two weeks in advance
<b>Employee Absence:</b> <i>Absence does not make the heart grow fonder</i>	9:00 - 11:30am	Wed Feb 15	Cambridge Chamber of Commerce	\$99 + HST	\$75 + HST
<b>Hiring &amp; Firing Employees Effectively</b> <i>Best practices for hiring, employment contracts, changing terms, "for cause" vs. "not for cause"</i>	9:00am - 12:30pm	Wed Apr 25	Cambridge Chamber of Commerce	\$149 + HST	\$125 + HST

Occupational Health & Safety					
Name:	Time:	Date:	Location:	Investment:	If registered two weeks in advance
<b>New</b> <b>Leadership Safety 101</b> <i>Comprehensive overview of due diligence, H&amp;S and the law, inspections, investigations and incident reports</i>	9:00am-3:00pm	Wed Jan 18	Cambridge Chamber of Commerce	\$299 + HST	\$249 + HST
<b>The Secret to Passing a Workwell Audit</b> <i>What to expect if you've been identified and practical tips on preparing for the Audit</i>	9:00am-12:00pm	Thurs Mar 22	Cambridge Chamber of Commerce	\$149 + HST	\$125 + HST
		Thurs Apr 19	Mississauga Holiday Inn		
<b>New</b> <b>Incident Investigations</b> <i>Setting up a mock audit and going through steps to complete an effective investigation</i>	9:00am-12:00pm	Tues May 8	Kitchener Holiday Inn	\$149 + HST	\$125 + HST
<b>New</b> <b>Safety Inspections</b> <i>Tips on conducting your inspection: Going from good to great</i>	1:00-3:00pm	Tues May 8	Kitchener Holiday Inn	\$149 + HST	\$125 + HST

To register for one of the above sessions, please visit [www.clearpathemployer.com/training](http://www.clearpathemployer.com/training) or call (519) 624-0800  
One-on-One Training is also available. Let us come to you and your team!

Do you require any special assistance? Please let us know upon registration and we will be happy to help you.