



CLEAR PATH LEARNING SESSION: Preparing for a WSIB Appeal

Features	Benefits
Interactive and participative workshop	<ul style="list-style-type: none">• Holds your attention and results in higher retention• Opportunities to learn from each other's experiences
Instructors have extensive WSIB claims management experience	<ul style="list-style-type: none">• Your questions answered confidently, based on real world examples
Presentation binder	<ul style="list-style-type: none">• Provides tool to refer to back on the job

Workshop Intent:

In this workshop, participants will acquire practical tips on how the WSIB Appeal process works and how to best represent your company's interests.

Instructor(s):

Anna Aceto-Guerin, CHRP

Intended Audience:

Claims managers, HR professionals, business owners, finance/controllers

Prerequisite(s): None, although attending Clear Path's "Managing Difficult Claims" or "Demystifying the WSIB's NEER Program" would be beneficial for those with minimal experience.

Learning Outcomes:

After completing this workshop participants will learn:

- How to manage a WSIB case file to be ready for the appeal at ARO or WSIAT levels
- An understanding of an employer's legal obligations under relevant legislation
- Strategies to manage worker appeals
- An understanding of the Appeal process at the ARO or WSIAT levels

Workshop Content/Topic Outline:

- Why and when to take a case to the appeal stage
- The stages of the appeal process
- Written appeal vs. oral hearing
- What is a 60 day submission?
- Setting up your claim file so it is ready in case of an appeal
- Moving an appeal to the WSIAT stage

To register: Visit www.clearpathemployer.com/training or call (519) 624-0800



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Benefits of the Training:

Some of the benefits of this training include:

- Improved knowledge and skills of claims management
- Expanded knowledge of support resources
- Increased confidence and capability when preparing for an appeal
- Improved skills in regards to managing a case file so it is “appeal ready”

Format/Duration: Approximately 2 hours, including time for individual questions

Workshop/Facilitator Evaluation:

Participants will be asked to complete a short evaluation form at the end of the workshop to provide their feedback on the session and the facilitator. This feedback is used to ensure client satisfaction and to continually monitor and improve the quality of the training program.

Comments from previous attendees:

“Your Intro to WSIB was full of great information that I was able to share with the rest of the HR department. I enjoyed your presentation and found the information you provided quite beneficial. I look forward to future training sessions with your company.”

Accucam Machining, Cambridge, ON

“Anna provides clear, concise information, is passionate about her topics and I would recommend Anna's presentations to anyone.”

ATS Automation Tooling Systems, Cambridge, ON

“Very informative with great tips that could be used for all claims management”

J&R Hall Transport, Ayr, ON

“Clear Path conveyed some important messages to our employees and supervisors about the importance of Return-to-Work, not only for our company (\$) but for all parties, including the injured worker. I think everyone got something out of it. Thanks so much for your assistance!”

The Seegmiller Group, Kitchener, ON

Next Step: Visit www.clearpathemployer.com/training or call (519) 624-0800 to register